

## AN ANALYSIS OF THE LITERATURE ON SOCIAL MEDIA INFLUENCER MARKETING

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### ABSTRACT

Influencers are people who have a sizable social media followings and are recognized as authorities in their field. It is possible to frame influencer material as testimonial advertising.

Influencers are a highly visible subset of digital content producers who are distinguished by their sizable fan bases, distinctive brand personas, and consistent interactions with corporate sponsors. Although influencer economies and practices vary widely across platforms like Instagram, YouTube, and Facebook, the majority of them generate income by endorsing sponsored products and services to their audience of followers.

**Keywords :** - Digital Content, Instagram, YouTube, and Facebook

### INTRODUCTION

You appear to be opening up the conversation on online platforms marketers and how they affect consumer behavior. Social media influencers have developed into a crucial part of companies' marketing efforts due to their status as trustworthy consumers in multiple areas and as dependable causes of digital word of phrase (WOM), compared to paid endorsements. They are recognized as a particular class of endorsers who manipulate and shape audience perceptions through the use of social media platforms as Facebook, Instagram, and Twitter. Businesses are converting to customers because they feel more approachable and appreciate the internet influencers than traditional superstars.

### Example

Influencer marketing comes in various forms. For instance, Loot Crate, a monthly subscription box service for gamers and geeks, teamed up with YouTuber PewDiePie to advertise their product. Another illustration is the audiobook service Audible, who teamed up with the Instagram personality @bookish Bronte to market their product.

### Definition

Given the expanding prominence of the internet followers and the many traits connected to them, it is imperative to be familiar with the body of previously published literature on the issue. This study explicitly examines and synthesizes existing research on online influencers and their influence on consumer behavior in order to chart how much is

currently understood about the power players on social media, its elements, and what needs further investigation. This review attempts to describe how social media influencers and their numerous qualities have been researched by prior academics regarding of the subject matter topic, method of inquiry, and theoretical framework. The review talks about the study areas that have been studied and also a future research plan.

## **REVIEW OF LITERATURE**

Influencers can directly affect the purchasing choices of the public and followers because they appear as very reliable information sources. This is because the audience can relate to them and see them as one of their own. Veirman and colleagues, 2017). They are additionally viewed as a sign of deference for setting trustworthy standards in any number of industries. As they give up more conventional advertising techniques, brands are increasingly depending on these people with influence to market their products to their audience and beyond (De Veirman et al., 2017).

Previous research examined the success of disclosure attributes in enhancing consumer understanding and how an environment and variety of disclosure words in Twitter posts from bloggers affect people's capacity to distinguish the information as publicity (Evans et al., 2017).

Disclosure is crucial for earning the trust of customers. Consumers who have interacted with micro influencers (with 1,000–100,000 followers) claim to be more informed, and those who have seen disclosure find recommended products more enticing than those who have not. The results also demonstrate that when a product is endorsed by micro influencers who are transparent, people are more likely to buy it.

Micro influencers often play a far more significant function in their connections than in their posts, replies, and reference system, according to certain research that attempted to analyse the social media profiles and material of small and mega style influencers. Research (Evans et al., 2017) show that the release phrase used in Twitter influencer advertising improves people's ability to spot adverts. Numerous studies have looked at the effect of disclosure wording as well as how consumers react to the material that influencers distribute. According to earlier research, audiences tend to follow influencers that they perceive as relevant and genuine, especially women (Coco and Eckert, 2020).

The authors of Zhang et al. (2016) aimed to investigate how communication material and user-content fit affect message rebroadcasting and found that, along with to text content, both of these characteristics had an impact. Prior studies have demonstrated that the business direction of the argument or content has a significant detrimental effect on how it is seen, eroding faith in the authority figure and decreasing the credibility of the communication (Martnez-López et al., 2020).

According to research, disclosure increases the credibility of vloggers and influencers, & audiences see life video bloggers as extremely reputable and important (Chapple and Cownie, 2017). Disclosure also increases the acceptability of the message of endorsement. However, when the disclosure was linked to liquor marketing, there were fewer likes and

comments (Zhang et al., 2016; Hendriks et al., 2020). The marketing of food to children is unaffected by disclosure, according to earlier studies (Coates et al., 2019). Mindset towards the factor in question is a critical component of measuring SMI's success. Kim and Kim (2020) have shown via their research that a fit within the sponsor and the good or service increases the product attitude. The study also showed a connection among support transparency and brand attitude (Kim and Kim, 2020).

A company or celebrity will do better, according to most of them of research, if they have a greater number of internet fans or members. A few studies challenge this claim by showing that individuals evaluate the authority of an influencer or social media account based on the proportion of likes a post receives to the scope of its probable audience. These studies also found both of which extremes of likes-to-followers ratios had a detrimental impact on how influential people are viewed as having authority, which hurts social media advertisements.

Influencer marketing is getting more and more common among marketers due to the fact that it is more economical and that consumers connect with experts rather than celebrities. When choosing an influencer over a standard celebrity, the audience has a favourable opinion of the suggested brand because they trust influencers more than they do regular celebrities (Jin et al., 2019).

Studies have frequently demonstrated that hiring an influencer has a clear advantage over using a famous person with regard to determining intentions to buy of potential customers, which is the main goal of marketers (Trivedi and Sama, 2020).

## **RESEARCH METHODOLOGY**

### **Planning the review**

During the planning stage, an exploratory search was conducted using keywords associated with digital celebrities and their associated phrases (synonyms). The written texts underwent a careful examination in order to understand the key points of the internet leaders. Utilising a combination of keywords and document extraction from the reference list, a basic understanding of the research was created. 2.2 Conducting the review

### **Search strategy**

The study was meticulously conducted and documented to offer readers a clear image of the examination of the research in the field of digital utilising influencer marketing. The search technique was limited to 2017-era publications because the term "social media influencer marketing" is still relatively new. The literature was gathered using the seven databases Scopus, Elsevier, Science Direct, SAGE, Emerald, Taylor & Francis, and Google Scholar. Search terms (keywords) used included social media influencer, social media influencer marketing, and other relevant topics.

On Instagram and YouTube bloggers, purchase behaviour, buying intention, and purchase behaviour were observed. Duplicate or repetitive papers were discarded. We also searched the references in the research articles for any possibly relevant material on social media influencers.

### The organised approach to study

A methodical method of study A literature review can be carried out using a variety of established as well as novel approaches, which can be broadly categorised as systematic quantitative review, typical narrative review, and meta-analysis. This study employs a systematic literature analysis to analyse and map prior research on the internet influencer advertising and other features. A literature review that is systematic differs from a traditional narrative review in a number of ways. The technique emphasises a methodical process of literature discovery by locating, critically assessing, and combining the findings of the original research through an explicit, methodological approach. Comprehensive and interdisciplinary literature on the internet influencer marketing, it consumer behaviour, and the effects of social media was included in this review.

### **RESULT AND DISCUSSION**

It's intriguing to learn Although the practise of using the internet celebrities is very new field that future studies might investigate. Future study directions are recommended in light of the literature review and conclusions. Researchers may better comprehend new aspects of social media influencer marketing as a result of the diversity in culture and geographic location. The exploratory and wide universe of social media influencer marketing has to be further explored.

### **CONCLUSION**

It's interesting to note that the bulk of research on internet influencer outreach have been conducted in the United States, the United and Asia. According to the analysis, the internet celebrities have a big impact on the kids' food market and the travel industry. The purpose of this research was to provide a current perspective on the evolution of the internet advertiser influence and its impacts on consumer behaviour.. Influencers use a variety of social media sites, however the majority of studies have concentrated on Instagram. Researchers have attempted to examine a number of variables, such as source legitimacy, source attractiveness, product match, and similar variables, that can affect purchase intention.

### **BUDGETARY IMPLICATION**

It's intriguing to learn that by paying close attention to the factors associated with social media influencers, businesses may profit from the review's conclusions. Any organization's objective is to enhance its brand image, and this review can BUDGETARY IMPLICATION. It's intriguing to learn that by paying close attention to the factors associated with social media influencers, businesses may profit from the review's conclusions. Any corporation wants to enhance its brand image, and this review can show businesses how to do that. Consumers trust social media influencers more than traditional celebrities when they advocate things, according to research. Consumers trust social media influencers more than traditional celebrities when they advocate things, according to research.

## LIMITATION AND DIRECTION

It's noteworthy to note that the evaluation took purchase intention and other social media influencer factors into account, but did not account for the gender or the product category's influence on social media influencer marketing. Despite these few drawbacks, the review remains one of the few that examines how social media influencer marketing affects customer behavior. This review has shown how the many elements of social media influencer marketing are interconnected and laid the groundwork for further investigation.

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